

Michael Madfes
338 S Van Ness Avenue
San Francisco CA 94103

Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

As someone that relies on the internet to run my business and to work in general, I'm a firm supporter of Net Neutrality and fair competition in general.

I am lucky enough to live in a city that has some competition when it comes to internet infrastructure, and providers, but not everyone is in the position that I am in, and businesses should not have unfair monopolies over services that are now basically utilities along the lines of water, power, telephone, etc...

I used to have DSL with AT&T and their service and customer service were lacking and somewhat hostile, I have since switched to SONIC Internet and now use their Fiber Service and the company, an independent provider, has been above and beyond when it comes to their service, rates, and customer service. We need more access for small companies like SONIC that actually care about their customers as opposed to just the bottom line and you are in a position to make this possible.

Michael Madfes